# Celebrating 25 years of VCAT: The past

## **Transcript**

[Introductory music]

Ian Proctor – Deputy President, Head of Administrative Division: I've been with the Tribunal since before its beginning.

I was part of the VCAT creation project. I joined the tribunal then, as principal registrar in late 1998, and became a member in 2006.

I remember launch day, 1 July 1998.

Our ground floor reception area and hearing room were actually an empty cavern, vacated by a recent Royal Commission.

Some of the lists weren't even on site yet.

We immediately had to begin dealing with a very high caseload, 75,000 in the first year, going up 20% in the second.

The number of cases VCAT deals with can be hard to appreciate.

About 83,500 a year, over 2 million in 25 years.

I remember a former VCAT president remarking that the number of files we had, made us look like an old-fashioned insurance office.

When we moved the guardianship administration board to the Tribunal, structural engineers had to check that we wouldn't break the floor.

There were so many files.

So that's why we are moving digital in 2023.

Over 25 years, VCAT has had big impact.

If you count the number of people involved in cases every year, and think about the people that they know, then you see that VCAT impacts about a million people a year.

VCAT focuses on delivering fair, efficient outcomes.

Camaraderie, commitment, and professionalism of the VCAT members and staff, have created the great institution that we have become.

[On screen text: 25 years of VCAT]

[Music fades]