# VCAT

# APPLICATION BY A DISABILITY SERVICE PROVIDER OR RESIDENT

## **ABOUT THIS FORM**

Use this form if you have a dispute about a specialist disability accommodation (SDA) dwelling you live in or manage.

#### Apply about an SDA dwelling

An SDA dwelling is a property or building registered with the National Disability Insurance Agency to provide specialist housing solutions. Accommodation is provided for people with very high support needs, such as people who have extreme functional impairment.

There are many types of applications you can make under the Residential Tenancies Act 1997. Refer to our application guides for more information:

- if you have an SDA residency agreement, go to www.vcat.vic.gov.au/rentingdisabilityguide
- if you have a residential rental agreement (lease) you want to end because you are an SDA resident and you were not given the correct information, or you were deceived or coerced into the agreement indicate you are applying under 'Section 91YA of the Residential Tenancies Act 1997' in Question 24 of this form
- if you have any other dispute, you will need to quote the relevant section number of the Act that you are applying under. For a list of common disputes we hear and their section numbers, go to www.vcat.vic.gov.au/rentingnotice

## SPECIALIST DISABILITY ACCOMMODATION

1. Is your application about an SDA dwelling?  SDA dwelling						
2. What type of residential agree SDA residency agreement	ment do you have?  Residential rental agreement (lease) – application fees apply					

3. Provide the address of the SDA dwelling:
Street address
Suburb State Postcode
ABOUT THE APPLICANT
4. Who is the applicant?  ☐ Resident living in an SDA  ☐ dwelling  ☐ Specialist disability accommodation (SDA)  ☐ provider
☐ Other, please specify:
5. Is the applicant an individual, an organisation or a company?
If you are an individual:
Given names
Family name
Do you wish to be identified as a person of Aboriginal and/or Torres Strait Islander descent? ☐ Yes ☐ No
If you are an organisation or company:
ABN or ACN
Organisation or company name
6. What is your address?  This will be the address VCAT uses to correspond with you. If you have a representative, you can provide their address and all correspondence will be sent to your representative's address.
Street address
Suburb State Postcode
Phone number
Email
By providing us with your email, you consent to VCAT updating you about your application by email. This email address can be your representative's email address.
IS SOMEONE REPRESENTING YOU?
7. Do you have a representative? For example, an agent, support worker, advocate, etc.
☐ Yes ☐ No, skip to Question 10

If your representative is an i	individual:
Given names	
Family name	
-	organization or company
If your representative is an one of organisation or compared to the compared t	
3	
ABN/ACN:	
ABN/ACN.	
Contact person:	
<ol><li>Address All correspondence will be se</li></ol>	ent to your representative's address.
Street address	
Suburb	State Postcode
Phone number	
Email	
ABOUT THE RESPONDE	ENT
The person you are making your	claim against is the respondent.
10. Who is the respondent?	
Resident living in an SDA	dwelling Disability service provider
	<ul><li>Specialist disability accommodation (SDA) provider</li></ul>
Other, please specify:	provide:
∟ 11. Is the respondent an indivi	dual, an organisation or a company?
•	
If the respondent is an indi	ividual:
Given names	
Family name	
If the respondent is an org	anisation or company:
ABN or ACN	
Organisation or company na	me

8. Is the representative an individual, an organisation or a company?

Contact perso	า							
12. What is the respondent's address?  If you do not know the respondent's address, provide the address of their representative and all correspondence will be sent to the representative's address. PO Box is insufficient.								
	If the respondent lives interstate, you must send Form 4 along with your application to the respondent. Download the form at www.vcat.vic.gov.au/form4.							
Street address								
Suburb	State Postcode							
Phone number								
Email								
IS SOMEONE	REPRESENTING THE RESPONDENT?							
	ondent have a representative (for example, an agent, support worker,							
advocate)? ☐ Yes	☐ No, skip to Question 16 ☐ Don't know, skip to Question 16							
	lent's representative an individual, an organisation or a company?							
•								
If their repres	entative is an individual:							
Given names								
Family name								
If their repres	If their representative is an organisation or company:							
ABN or ACN								
Organisation of	or company name							
Contact perso	n							
15. What is the re	presentative's address?							
	ence will be sent to the representative's address.							
Street address								
Suburb	State Postcode							
Phone number								
Email								

## 16. Does the resident have a guardian or administrator? No, skip to Question 20 Don't know, skip to Question 20 17. Indicate which of the following the resident has: Guardian ☐ Administrator 18. Who is the guardian or administrator? If their guardian or administrator is an individual: Given names Family name If their guardian or administrator is an organisation or company: ABN or ACN Organisation or company name Contact person 19. What is the guardian or administrator's address? All correspondence will be sent to their address. Street address Suburb State Postcode Phone number **Email** If you need to provide the details of more than one person, attach a separate sheet to your application. **ADDITIONAL PARTIES** If there are other people you have not yet mentioned that will be impacted by your application, provide their details. For example, a co-renter listed on your residential rental agreement. 20. Name: Given names Family name 21. What is your relationship to this person? 22. Address of the additional party: Street address

**GUARDIAN OR ADMINISTRATOR** 

5	Suburb							State		Postcode	
F	Phone nur	mber									
E	Email										
	If you nee		provide	the de	tails of	more th	nan o	ne perso	n, attach	a separate	sheet to your
PEI	NDING	OR F	PREV	OUS I	RESI	DENTIA	AL T	ENANG	CIES LI	ST FILE N	IUMBER/S
23. <i>A</i>	23. Are there any other VCAT disputes involving the same parties to be heard by VCAT?										
	☐ No			•		T referer		umbers b	pelow:		
			V	CAT ref	erence	number					
CL	AIM DE	ΤΔΙΙ	S _ W	<b>НАТ</b> Г		NI WA	NT \	/CAT T	$\sim 0.02$		
,	If you hav who wants with comp www.vcat If you are section nu	e an S s to en leting .vic.go an SD ımber	SDA res and a res this sec v.au/re OA provi	idency a idential ction. Go ntingdis der or S Resident	agreemerental and to to abilityge BDA restial Ten	ent or yo igreemer uide ident witl ancies A	ou are nt (lea h a re	an SDA ase), dow esidential 97 releva	resident rnload our rental ag nt to your	reement (lea	guide for help se), quote the See a list of
	25. You must give complete details about your claim so the respondent understands why you have made your application and what orders you want VCAT to make. If you do not provide enough information, your case may be dismissed or delayed. If you need more space, attach a document setting out your reasons.										

## **HEARING ARRANGEMENTS**

We offer a range of support services for people with disability, Aboriginal and Torres Strait Islander peoples and people with language difficulties.

We have security officers present and provide airport-style security scanning at our main venues. But we can arrange for extra security.

Let us know of your needs so we can make arrangements for the hearing.

26.	Does anyone attending the hearing require any special assistance?  ☐ Yes ☐ No ☐ Don't know
	If yes, tell us who needs any other type of special assistance and what they require:
27.	Does anyone attending the hearing require an interpreter?  ☐ Yes ☐ No ☐ Don't know
	If yes, tell us who needs an interpreter and for what language:
28.	Does anyone attending the hearing require extra security?
	☐ Yes ☐ No ☐ Don't know
	If yes, tell us who has concerns about their personal safety at the hearing and why:
SE	ND A COPY OF YOUR APPLICATION TO THE RESPONDENT
You	must send a copy of this application to the respondent.
	e respondent lives interstate, you must send Form 4 along with your application to the respondent. vnload the form at www.vcat.vic.gov.au/form4.
•	ou are a person with disability, we can send your application and supporting documents to other ies on your behalf.
29.	Are you a person with disability and want VCAT to send the application to other parties on your behalf?
	☐ Yes, skip to Page 8 ☐ No
30.	When will you send your application to the respondent?
	Date of service (DD/MM/YYYY)

31. How will you send documents to the respondent?						
You can only send documents to other parties by email if you have already exchanged information with them this way. Otherwise, send documents by post or give them in person.						
☐ By electronic means (e.g. email)	☐ By standard post					
☐ By registered post	Deliver in person					
ACKNOWLEDGMENT						
By completing this application, I understand and ac	•					
i o the best of my knowledge, all information	provided in this application is true and correct.					
☐ It is an offence under section 136 of the <i>Victorian Civil and Administrative Tribunal Act 1998</i> to knowingly give false or misleading information to VCAT.						
☐ I will send a copy of my completed application to the respondent(s) named in this application (or I have indicated in Question 29 that I am a person with disability and want VCAT to do this on my behalf).						
Date of acknowledgement (DD/MM/YYYY):	1 1					
SUPPORTING DOCUMENTS						
Provide supporting documents from the list below the	nat are relevant to your application:					
Prescribed form(s): For example, Breach of Duty Notice, Notice of Temporary Relocation.						
Notice to Vacate or Notice of Intention to Vacate If your application is about asking or being asked to leave the property.						
Report from Consumer Affairs Victoria If your application is about non-urgent repairs or a proposed rent increase.						
<ul> <li>Other supporting documents</li> <li>Other supporting documents relevant to your application. Refer to the application guides.</li> </ul>						

## **ABOUT VCAT FEES**

If your dispute is about an SDA dwelling and you have a residential rental agreement (lease), fees apply.

There are no fees if your dispute is about an SDA dwelling and you have an SDA residency agreement.

VCAT fees are charged according to three levels:

- **corporate fees** for businesses and companies with a turnover of more than \$200,000 in the previous financial year, corporate entities and government agencies
- standard fees for individuals, not-for-profit organisations, and small businesses and companies with a turnover of less than \$200,000 in the previous financial year. Companies must provide a statutory declaration to support this claim
- **concession fees** for people who hold the Australian Government Health Care Card. You must provide a copy of your card with your application.

To find out if you need to pay an application fee and how much it costs, go to vcat.vic.gov.au/rentingfees.

#### FEE RELIEF

We can reduce or not charge (waive) a VCAT fee in certain circumstances.

Some people are automatically entitled to a full fee waiver. You can also apply for fee relief if paying the fee would cause you financial hardship.

For more information	about fee relief	, go to www.vcat.vic.gov.	.au/feerelief.	
Are you applying for	r fee relief?			
☐ No, go to <b>Fee pay</b>	ment section			
Yes, complete <b>Fe</b>	<b>e relief form</b> ar	nd attach it to this applica	ation form	
FEE PAYMENT				
Complete this section	unless you are	applying for fee relief or	no fee is payable.	
Choose the fee level:	Standard	d Corporate	☐ Concession	
Fee amount charged	\$			
Card details				
Cards accepted:	□VISA	☐ MasterCard		
Cardholder name:				
Card number:				
Card expiry (mm/yy):	/			

## AFTER SUBMITTING YOUR APPLICATION

VCAT will send you and all the other parties a Notice of Hearing. The notice will tell you the venue, time and date you must come to the hearing.

Bring to your hearing:

- a copy of your application form and any supporting documents
- proof you gave the other party any relevant notices (such as a notice to vacate)
- proof you sent the application and any supporting documents to the other party (unless you are a person with disability and asked VCAT to do this for you in Question 29).

## SUBMITTING THIS APPLICATION

Submit your application either by email, by post or delivering it in person.

#### By email

Email renting@vcat.vic.gov.au

#### By post

Residential Tenancies List Victorian Civil and Administrative Tribunal GPO Box 5408 Melbourne VIC 3001

#### **Delivering it in person**

VCAT Ground Floor, 55 King Street, Melbourne VIC 3000

## **NEED HELP WITH YOUR APPLICATION?**

If you have any questions about completing this form, contact our Customer Service team by email, phone or in person.

#### By email

Email renting@vcat.vic.gov.au

#### By phone

Call us between 9 am and 4.30 pm Monday to Friday on 1300 01 8228 (1300 01 VCAT)

#### In person

Our office is located at Ground Floor, 55 King Street, Melbourne VIC 3000.

We are open Monday to Friday from 8.30 am to 4.30 pm.

## PRIVACY STATEMENT

If you wish to know how VCAT may use the information you provide, refer to VCAT's privacy statement on the website (www.vcat.vic.gov.au/privacy). In most situations, VCAT is not allowed to publicly disclose information about a person apart from publishing decisions, repeating anything said or done at a public VCAT hearing and allowing the public to search the register and files.